



NHS Doncaster CCG - Governing Body

6th August 2020

Patient Story

Annual Health Review-Primary Care Completed by telephone call

Patient Details

- Male, 71 Years Old
- Existing health issues: angina, high cholesterol, hypertension
- Managed by medication for 15 years
- Due for annual review



What went well?

- Process was simple, done in the comfort of my home
- Quick, saved time (for patient and practitioner)
- Fitted into my daily routine
- Saved travelling

- For others, prevents the need for child care, time off work
- Easier for those with mobility issues.



What did not go well?

- For me - “nothing, really”
- However: examination/tests required (blood, urine, blood pressure) were not automatically rescheduled



Moving forward

- This was right for me
- Would participate in my review in this way again
- Would like the opportunity to attend for any tests at my convenience - ideally a walk-in, no-appointment, service
- Recognition that it is only right for certain conditions and individuals



Thank You

Any Questions?

