

## Engagement in CCG Delivery Plans Template

This template is designed to help you take into account all the elements of the commissioning cycle, as captured in the diagram below:



Courtesy of The NHS Information Centre for health and social care. Full diagram available at: [www.ic.nhs.uk/commissioning](http://www.ic.nhs.uk/commissioning)

<b>Name of Delivery Plan:</b>	
<b>CCG Lead Officer:</b>	Paul Tarantiuk - Strategy and Delivery Manager Learning Disabilities and Autism.
<b>Date of EEC Review:</b>	2 <sup>nd</sup> July 2020
<b>Please give of summary of the engagement which has already been undertaken<sup>1</sup></b>	
<p>There is a national focus on personalisation, prevention and enablement along with outcome-focused interventions for people who have a learning disability, autism or both.</p> <p>Doncaster Clinical Commissioning Group and Doncaster Council continue to be committed to a strong partnership approach to co-production and have included core-commissioning principles into service development. Principles of the joint commissioning strategy include:</p> <ul style="list-style-type: none"> <li>• Maintain health and wellbeing</li> <li>• Improve individual experience</li> <li>• Improve individual and community outcomes</li> </ul>	

<sup>1</sup> This can be with staff, members of the public, service users, patients, carers or any other group of stakeholders

- Avoid duplication
- Develop our workforce
- Make best use of the Doncaster pound

As an integrated commissioning system across health and social care, and through the development of the Learning Disability & Autism Strategy, Doncaster Clinical Commissioning Group and Doncaster Council realised that there is a need for a consistent approach to structured, robust and continued engagement with people who have lived experience. Doncaster Clinical Commissioning Group and Doncaster Council identified that the current approach to engagement:

- Was a fragmented processes for engagement with people with a learning disability, autism or both
- Was not coordinated for service users, carer/family engagement/coproduction and co-design
- Was needed for a wider range of inclusion from children, adults and older age adults, families/carers and providers to fully inform the Joint Learning Disability & Autism Strategy and implementation plan
- Was needed so that inclusive forum would represent the voice of 'Experts by Experience' to enable people with learning disabilities, autism or both to shape how services are developed in line with the 7 Areas of Opportunity under the Doncaster's Place Plan

In order to address the above Doncaster Clinical Commissioning Group and Doncaster Council commissioned Speakup and Inclusion North to co-produce the All Age Learning Disability and Autism plan for Doncaster, which would build stronger relationships with 'Experts by Experience' and develop a robust mechanism for ongoing involvement. Doncaster Clinical Commissioning Group and Doncaster Council asked Speakup and Inclusion North to focus the engagement work on four key areas:

- Education
- Employment
- Health
- Housing

In the previous discussion at the Engagement and Experience Committee in December 2019 we presented on the 3 stages of engagement required to develop the first draft of the Learning disability and Autism Strategy. This draft was shared with the individuals, families and services who were part of the co-production of the Strategy to test if we heard what you said and the Strategy meets the needs of Doncaster.

### **Oliver McGowan Mandatory Training In Learning Disabilities and Autism**

The South Yorkshire and Bassetlaw Integrated Care System has submitted a bid to pilot two separate mandatory for Health and Social Care workers in both Autism and Learning Disabilities.

The ICS has asked Speakup Self Advocacy to put in this bid. Speakup and the ICS have partnered with 21 other organisations to do this

Over half of these organisations are run by and for people with learning disabilities, autism or both and family carers.

If successful, all of the training will be created and run by people with lived experience. We will train people face to face and using technology. The technology will use is called ECHO. ECHO is where we use a video to film our training and people can join in from anywhere. This means it's still face to face

and interactive.

Due to Coronavirus there has been a need to work very differently. Providers and commissioners have had to look at adapting already existing services which has meant some have been partially stopped or fully stopped. Recovery planning is in place to resume where possibly although some teams continue to be redeployed to support pandemic planning. This has led to a reduced capacity to carry out engagement.

This said there have been some valuable changes made which may lead to future ways of working;

- Care and Treatment Reviews, Care Programme Approach meetings, Out Of Area inpatient checks, have continued via the use of remote technology. The CCG met with experts by experience to checks the quality of the reviews could be provided via remote technology. There may be a hybrid to future ways of working with both face to face and remote attendance.
- Formation of a Learning Disability Quality Cell meets on a daily basis as a COVID response. This cell has have oversight on;
  - Hospital admissions and planned discharges
  - RAG rating care homes and supporting living settings
  - Commissioning updates
  - Deaths
  - Supporting care homes and supported living settings to build resilience and capacity

- Formation of a Learning Disability – Multi-Disciplinary Team (MDT)

As part of the borough wide care home strategy we are committed to ensuring that every care home in the borough providing 24 hour care to adults with a disability will have in place a dedicated MDT to provide the necessary wrap around support and assistance to every home to promote quality care to be delivered and the safety and well-being residents and staff upheld.

### **What has been the impact of this engagement?**

The priority areas included in the draft plan were agreed which told us that the areas of work of highest importance to Doncaster are:

- Getting a timely diagnosis and post diagnosis support
- Education and Inclusion
- Employment
- Family carers
- Housing and Support

The document was revised and built the plan around these areas, but have also included Health Inequalities as there is an obligation to continue work on improving health outcomes for people. A delivery plan has been developed and detailed action plans are currently being developed for each area. The plan has not yet been approved by the Council and CCG. Doncaster Local Authority have appointed Patrick Birch as oversight lead for completion of all action plans in both health and social care in order to have the Strategy finalised and signed for publication.

We have already started work on some areas ahead of launch of the strategy and we are pleased to report progress on four of those areas:

**Diagnosis:**

- Work has commenced with the local providers to understand the current waiting lists for Autism and how we can look to reduce these.
- Local commissioners have met to discuss the transition of children to adult pathways for both Learning Disability and Autism and how these can be streamlined to improve outcomes for individuals and their families.
- The CCG is awaiting a business case to provide non-recurrent support to these pathways.

**Health:**

- The health action team have met with Practice Managers to agree the use of a standardised Learning Disability annual health check template in general practice in 2020. This will enable the team to support practices further and will ensure that every individual has the same quality across Doncaster.
- The Second 'Big Health Day' was planned for March 2020 where Health action teams across South Yorkshire were to come together to support young people and their families. The first event held in September 2019 was attended by over 70 young people who enjoyed understanding about annual health checks, healthy living, diet and exercise.
- The lead commissioner for health met South Yorkshire Police in November 2019 to discuss the roll out of autism alert cards in Doncaster. Doncaster CCG attended the launch in Rotherham and agreed to ensure Doncaster residents also benefit from the scheme where possible. The Doncaster launch occurred on 2<sup>nd</sup> March.
- Secondary care flagging is being trialled on wards at DBHFT allowing clinicians to understand when an individual with a Learning Disability is admitted to ensure support and coordination of care is offered.
- A number of schools across Doncaster have requested attendance by the Health action team to discuss sexual health, flu jabs and annual health checks.

**Housing:**

- We have completed a detailed analysis of where people live, of how many people share with others, the type of accommodation available in Doncaster and future need for accommodation and support.
- We have transformed a number of care homes into supported accommodation so 29 more people have their own tenancies with support
- We are seeking approval to enter into an agreement with a Registered Social Landlord for more new build apartments

**Family Carers**

- We have completed an analysis of short breaks provision (including overnight respite care) so we know what is available in Doncaster, how many people use services including Direct Payments and how much is spent.
- We are currently planning additional engagement with people who use services and their carers about the kind of short breaks you would like to see in Doncaster in the future.

Engagement on these work areas has not yet been completed due to responses required for COVID-19. Services were required to stop or partially stop with a focus to redeploy to support pandemic action plans.

## **Learning Disability and Autism Partnership Boards**

We will be accountable for delivery of the strategy through these Boards. Inclusion North is currently working with people who use services and their carers to review the role and membership of the Boards to make sure it is working to its full potential.

Through the Autism Partnership Board a sub group is being formulated which will include people with lived experience, carers and family members to engage with service changes and be part of the action plans.

By completed these two actions the Partnership Boards will act as continuous engagement and oversight governance ensuring there is 100% co-production in all work areas of the Strategy and sub operational action plans.

### **What, if anything, has changed as a result?**

Our whole work plan is 100% co-produced

Originally there was a 17 point action plan. Feedback received showed this was confusing and required to be presented clearer and more concise. There are now 8 areas of work on the revised Strategy;

- Diagnosis
- Education and Inclusion
- Employment
- Carers
- Housing and Support
- Health Inequalities
- Transitions
- Transforming Care

### **How have these changes been communicated back to stakeholders?**

DMBC on behalf of the partnership are due to launch a page within their website where stakeholders, communities and families can keep a track on work to date (you said, we did) this will be completed following recovery planning and implementation of COVID-19 responses.

There will also be a formal launch of the LD and Autism Strategy following final sign off from both the Exec team and the Council cabinet.

The Autism Partnership Board and Learning Disability Boards are held once per two months. Each meeting will have a rolling agenda to update on the 8 areas of work.

There are sub groups to the areas of work which will include people with lived experience.

### **What further engagement is planned and when?**

The Learning Disability Partnership Board and the Autism Partnership Board have oversight on the Strategy and individual action plans.

A number of individuals and families who were involved in collaboration of the Strategy continue to be involved within work streams which will ensure we are meeting the needs of the community as we make changes to services.

Action plans to meet outcomes from the Strategy have already been produced and an update was presented at the Doncaster Integrated Care and Delivery Board. The Partnership Boards are currently stopped due to redeployment of services and staffing teams as a COVID response. Recovery planning continues to start up these Boards to hold project leads accountable to actions outlined.

Further areas of work within the Learning Disability and Autism delivery plan include;

- A review of access to primary care services with a Doncaster based committee of adults with Learning Disabilities to review reasonable adjustments and offer recommendation to GP surgeries.
- Link Learning Disabilities and Autism needs to mental health suicide service prevention by means of reasonable adjustments
- Review the Enhanced Community Framework with providers, commissioners across the Yorkshire and Humber Integrated Care System in Health and Social Care and with service users.
- Review the Learning Disability annual health checks standardised template with Primary care practices and users of services to test quality improvement.
- Review COVID responses around remote technology and accessible information for Care and Treatment Reviews, Multi-Disciplinary Team meetings, Enhanced Community Framework mobilisation meetings and 8 week out of area inpatient checks. Is this beneficial to continue use of remote technology, what are the risks?

**Do you have any further comments regarding your approach to engagement and involvement or how this can be improved?**

Full engagement strategy and Action Plans can be provided on request.



What is the outcome of this engagement and what improvements have been made to reduce health inequalities?

A comprehensive, co-produced approach to Learning Disability and Autism across both Health Social care from 2019 to 2022. Action plans continue where able to do so. Strategy to go live following COVID responses.

The Strategy will ensure:

- Improved quality of life through improved services which meet people's needs
- Prevention and early intervention which will reduce incidents and crisis
- Specialist local services which will reduce numbers of people placed in out of area setting and focus on a whole life approach
- Physical and mental health support along with support for additional needs
- Monitoring of Quality and service tracking to ensure services are flexible and responsive
- Safeguarding and Advocacy