



Welcome to
Doncaster
Museum



Background

- Recently completed a review of services and produced a case for change.
- Agreed some principles for future service redesign and four types of response that intermediate care needs to provide in the future...



In the future intermediate care in Doncaster needs to...

1. Respond to needs and personal goals of the person and their family/carers NOT diagnosis.
2. Work collaboratively and flexibly to meet physical, mental health and social care needs.
3. Be simple to access and experienced as one seamless service.
4. Offer responsive, time limited evidence based interventions.
5. Consider all options to safely support someone in their home environment first before transferring them to a bed based service.
6. Have a single system for record keeping, sharing information and a single assessment process.
7. Focus on enablement, maximising independence, promoting self-care and maintaining social networks.
8. Ensure care is co-ordinated while a person is with the service and arrangements are in place for on-going care co-ordination and navigation where required on discharge from the service.
9. Take a multi-disciplinary approach with an appropriately skilled workforce, access to specialist skills and assessment and the flexibility to meet a range of physical, mental health and social care needs.
10. Be commissioned and lead in a way that promotes and facilitates integrated working and empowers staff.
11. Sit in the community, alongside primary care services and in-reach into acute services to facilitate discharge from A&E and hospital admissions.
12. Be monitored and evaluated on an on-going basis as a single service with a shared set of quality indicators.
13. Demonstrate value for money and sustainability

Provide 4 types of intermediate care response

1. **Rapid or urgent**
2. **Intensive, short term interventions (few days)**
3. **Medium term (up to 6 weeks)**
4. **Bed based response**





- About to design the future service based on these principles.
- Today kicks that work off and we hope it will be...
 - **An opportunity to hear and learn from what others are doing the achievements and the challenges!**
 - **A space to reflect on what might be possible in Doncaster.**

Learning from others- showcase



Presentation	What have you learnt today that you will take into the design of the Doncaster model?
Barnsley Intermediate Care Service – an episode of care.	
Rapid Access and Time limited Intervention Team (RATL) - Northern Lincolnshire and Goole NHS Foundation Trust	
iCares- integrated care services - Sandwell and West Birmingham Hospitals NHS Trust.	
Teal, Buurtzorg, Tinned Tomatoes and Doncaster; International and evolutionary learning	
The Leeds experience of health and social care integration and developing integrated bed based services.	
Working in Manchester intermediate care team	
Guys and St Thomas @home service (on the TV over lunch)	