

## We asked, you said, we did April to June 2017 (Q1)

Below are some of the areas where we have engaged with local patient groups and members of our local community during the last Quarter and the outcomes as a result.

<b>We asked...</b>	<b>You said...</b>	<b>We did...</b>
<p>We attended a meeting at Mexborough Library on 3/4/17, to talk to members of the public about the Doncaster Place Plan, as part of Healthwatch's public engagement around the Sustainability and Transformation Plan (STP). We helped to 'set the scene' by introducing members of the public to the Doncaster Place Plan and explaining how this related to the STP. We made copies of the Plan available and also circulated the 2-side summary version of the Place Plan.</p> <p>We also engaged with our staff during April 2017 and asked them to complete an on-line survey with their feedback regarding the STP.</p>	<p>You said you did not understand what was meant by 'community resilience' when we used this term to talk about communities in Doncaster, in our discussion on the Place Plan. We said we appreciate how important language is and that we will make sure we do not use terms which are not easily understood. We try very hard to avoid using jargon and are keen to talk about things which people understand easily. When we asked people to share with us what comes to mind when we say 'community resilience' and this is a selection of the feedback we received:</p> <ul style="list-style-type: none"> <li>• <i>lasting supported communities</i></li> <li>• <i>For organisations or individuals within the community to work together effectively and in conjunction with each other in order to resolve issues/problems</i></li> <li>• <i>A community which cares for itself and seeks to avoid ill-health and the causes of ill-health</i></li> <li>• <i>That the community can work together with positive results</i></li> <li>• <i>Individuals taking some responsibility for their own health.</i></li> <li>• <i>Proactive, empowering of the community to take responsibility for their health care through sign posting services that can be accessed regarding key health issues</i></li> <li>• <i>Giving communities resources to support health and well-being: public parks which are welcoming and safe to visit and exercise in with free activities (park runs / boot camps etc...) swimming pools, gyms and walking routes which are family friendly; access to fresh fruit &amp; veg, community co-ops &amp; allotment clubs.</i></li> </ul>	<p>We explained what members of the public had told us they meant by the term and that it was important we did not exclude anyone from taking part or sharing their views with us.</p> <p style="text-align: center;"><b>Outcome...</b></p> <p>We attended two events that week and the report from the public engagement which took place across Doncaster is available <a href="#">here</a></p> <p>Healthwatch Doncaster also produced a report from the public engagement which took part across South Yorkshire and Bassetlaw, a copy is available <a href="#">here</a></p>

<b><i>We asked...</i></b>	<b><i>You said...</i></b>	<b><i>We did...</i></b>
<p>What you thought about the proposed changes to Gluten Free (GF) Prescribing in the department of Health consultation which took place from 31/3/17 – 22/6/17.</p> <p>We asked members of the public and local partners with an interest in this issue to complete the Department of Health Consultation on this.</p> <p>We were keen to ensure we were able to reach out to people who would be particularly affected by any changes to the current prescribing of GF foods.</p>	<p>The DOH website information said:</p> <p>‘Gluten-free (GF) foods are available on prescription to patients diagnosed with gluten sensitivity and have been since the late 1960’s when their availability was extremely limited.</p> <p>A wide range of GF foods is now readily available in supermarkets and other food outlets, meaning that the ability of patients to obtain these foods without a prescription has greatly increased.</p> <p>Our consultation proposes options for restricting the availability of GF products on NHS prescription. We would value your views to help inform our work’.</p> <p>Despite the availability of GF foods being much more common since the 1960’s, the cost of these items is significantly higher than foods containing gluten. There is an impact for people who may find the cost prohibitive and we are keen to ensure that people are not discriminated against on financial grounds.</p>	<p>We worked with Coeliac UK to promote the GF consultation through social media and with our local Healthwatch to help to publicise the campaign.</p> <p>We used our social media accounts to promote the consultation. The final response has not yet been published.</p> <p><b><i>Outcome...</i></b></p> <p>Coeliac UK shared their response to the consultation with us. A copy is available <a href="#">here</a></p>

## ***What we are likely to be asking you next . . .***

Watch out for the following topics over the next 3 months on which we would love to hear your views:

**Get Doncaster Moving - goes** out to local consultation from 25/9/17 – 23/10/17. Read all about it and answer the 9 consultation questions [here](#)

NHS England launched the [Gender Identity for Adults Consultation](#) on 7/7/17 and this runs until 16/10/17